

Troubleshooting

Re-connect your Camera

In case the Camera loses the connection to the Internet-Box, it must be re-connected to the Internet-Box.

Pairing – in order to reconnect the Camera to the Internet-Box, press the «+» button on your Internet-Box.

The press the WPS button on the back of the Camera. The Camera LED will start blinking in white. When the connection is established, the LED will be continuously lit in white.

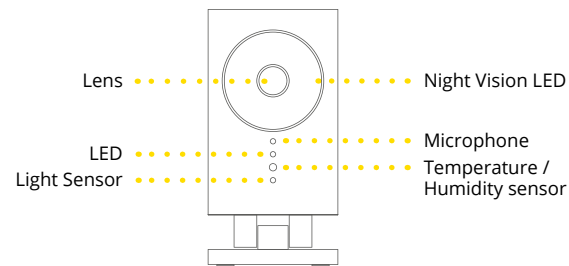
In case the pairing process doesn't work, please reset the Camera by pressing its WPS button for 10 seconds. This will reset the camera to its factory settings. After the Reset, you can repeat the Pairing process.

Support

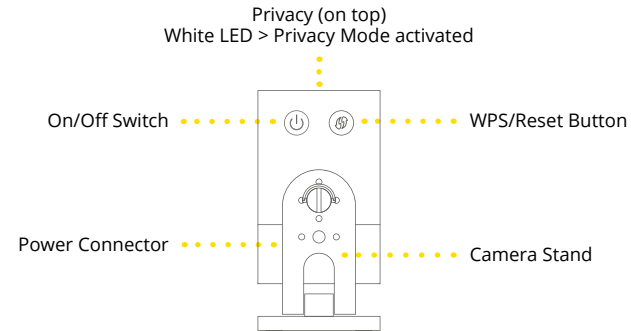
More infos and help can be found online on www.qbeecam.com

To contact the QBee Support, please visit www.qbeecam.com/en/contact

LEDs, Buttons and Sensors



LED	
Off	Camera is switched off OK
White	OK
Blinking White	WPS Pairing Mode
Red	Starting/Booting
Blinking Red	Problem/Not connected



WPS Button	
Pairing	Connect the Camera with a WLAN network – press 1 second
Reset	Resets the Camera to its factory settings. The connection to the WLAN network is lost, press for 10 seconds – the LED will blink fast in red.
Privacy	
Active	The Live image and all other camera functions are not available through the «Swisscom Home» App.



Multi-Sensor Camera

[Installation manual](#)

www.qbeecam.com



1 Download the «Swisscom Home» App



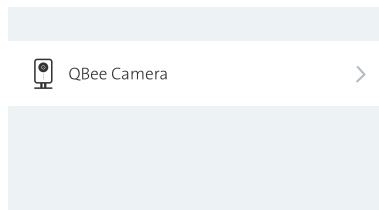
You can find the «Swisscom Home» App in the App Store. Make sure that your Smartphone/Tablet is connected to the WLAN network of your Internet-Box.

2 Launch the App



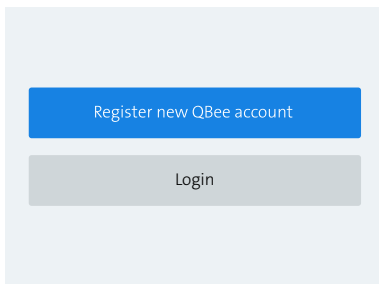
Select «Smart Home» then «Add device».

3 Add the camera



Then select «QBe Camera» to start with the installation.

4 Create a Qbee Account



Create a free QBe Account or login to your existing QBe Account.